*** DIVISONAL ANNOUNCEMENT FROM BILL MATTHEWS, VP SUPPLY CHAIN MANAGEMENT ***

I am very pleased to announce that Lehigh Valley Health Network, Supply Chain Management Division is the winner of the 2012 VHA Leadership Award for Supply Chain Management Excellence. Our division won this award for our lean project, Warehouse and Dock Redesign, within the SDS and Inventory Management departments at the Cedar Crest campus.

The award honors organizations that have differentiated themselves around national performance standards by achieving exceptionally high levels of performance. By working together, we achieved great success in redesigning the warehouse and dock space to improve efficiencies. Here is some of what was achieved:

- Reduced the number of walking steps to pick an unit by 20%
- Reduced picking times by 30%
- Increased the number of staff cross-trained in SDS by 20+%
- Increased the floor space on the dock by 250 sq foot
- Increased put-away by 36% lines per person
- Gained a total of 36% additional usable warehouse space

A special thank you to Paula Strollo and Will Mest for managing this process and designing the presentation. A huge thanks to all of our colleagues who directly assisted with the project plus all the members of SDS:

Amaryllis Montalvo	Harry Savage	Kevin Dougherty
Bill Trexler	Jamie Santee	Lori Bechtel
Bob Muthard	Jason Ambrose	Scott Neifert
Bonnie Freeby	Jeff Beisel	Tara Szczepanski
Brett Getz	Jim Bartynski	Tom Andrews
Drew Rau	Jose Gonzalez	Tony Kassis
Glen Paules	Keith Young	Deb Halkins
Andy Hyduke	Coy Ackerman	

Congratulations on this achievement!